

20th May, 2011

Dear Prolyft customer,

We are happy to inform you that Proaktiv Systems Pte Ltd has been appointed as full Prolyft Service point for Singapore.

As the availability and presence of Prolyft equipment has strongly increased over the last few years and with it, the demand for fast service and annual re-certification, local support is crucial.

Proaktiv was selected due to their already existing well organized service orientated customer approach and widely spread customer base in Singapore and beyond.

In the following period, the actual Service Point set up and training will be conducted by Prolyte staff from both Holland and Malaysia and which will result in leaving Proaktiv with a complete test and re certification facility, trained staff accredit by Prolyte Group and Columbus Mc Kinnon,

In addition, Proaktiv will have available stock of hoists, controllers, rigging gear and spareparts for fast service and repair turn around.

With additional back up from Prolyte's Asian office in KL, Proaktiv will be able to provide excellent service support to the industry in Singapore.

All Prolyft hoists are backed by Lifetime Warranty, on the basis of yearly re-certification. Only Authorized Prolyft Service Point, with accreditation and certified by Prolyft, can test, certify and issue certificates for this purpose.

Existing prices will remain as they were until further notice.

Proaktiv will contact you soon, to seek, understand and support you and your Prolyft inventories. In the meantime, please do not hesitate to contact Proaktiv for any further information.

Hope to have informed you sufficient.

Warmest regards,

Prolyte Products Asia Pacific Sdn Bhd

Menze van der Sluis

Managing Director